



#### TEST YOUR EMAIL KNOWLEDGE

Q: How many emails are sent worldwide in one day?

A: 235.6 Billion



#### TEST YOUR EMAIL KNOWLEDGE

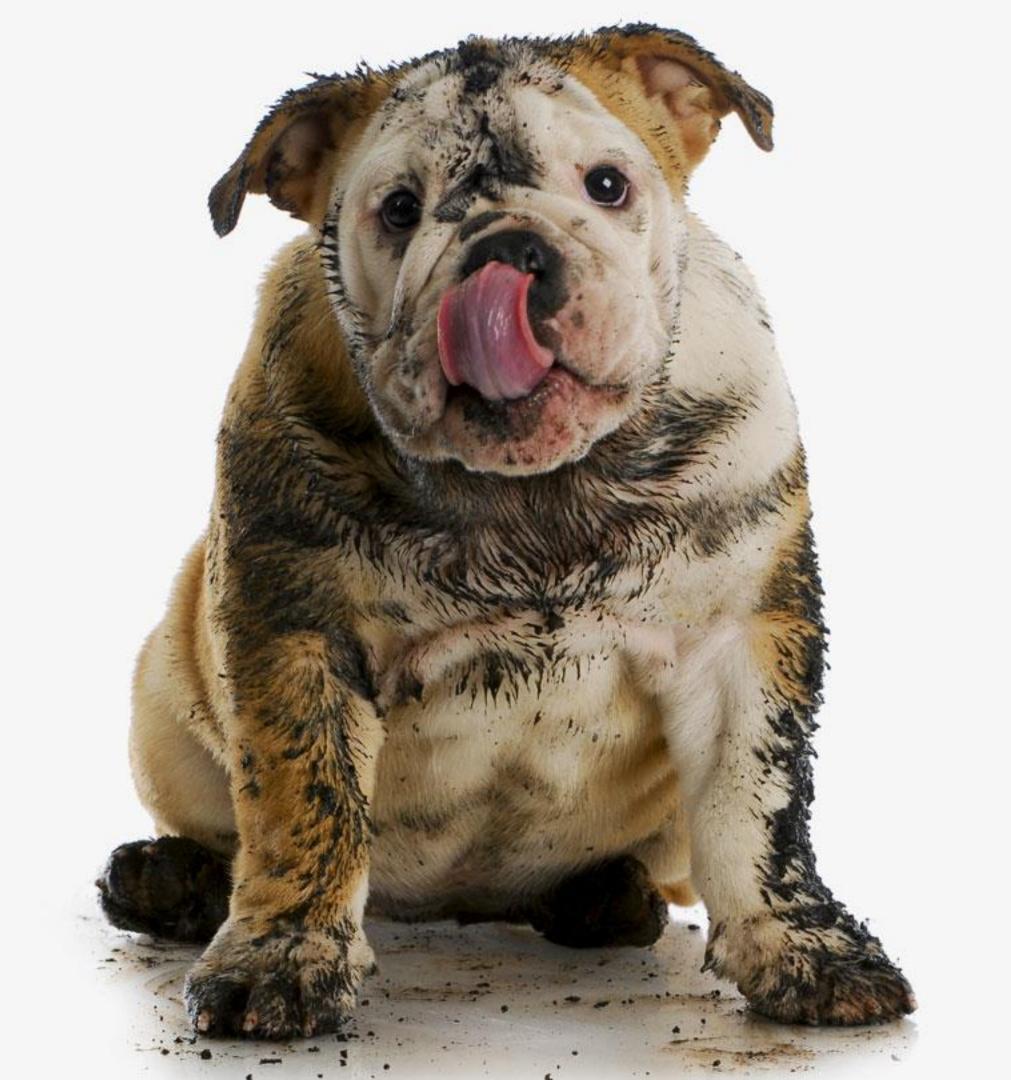
## Q: How many of those are B2B vs. B2C?

Daily Email Traffic	2015	2016	2017	2018	2019
Total Worldwide Emails Sent/Received Per Day (B)	205.6	215.3	225.3	235.6	246.5
% Growth		5%	5%	5%	5%
Business Emails Sent/Received Per Day (B)	112.5	116.4	120.4	124.5	128.8
% Growth		3%	3%	3%	3%
Consumer Emails Sent/Received Per Day (B)	93.1	98.9	104.9	111.1	117.7
% Growth		6%	6%	6%	6%

Table 2: Worldwide Daily Email Traffic (B), 2015-2019



WHY IS MY DATA DIRTY?



# EMAIL DATA QUALITY STARTS WITH A FORM



#### CUSTOMER ACQUISITION QUALITY

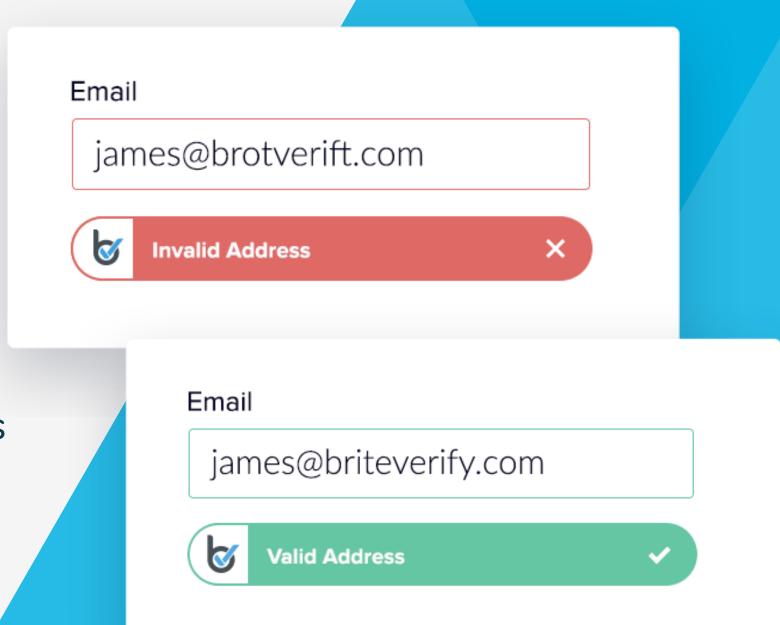
## Humans make mistakes and bots cause problems

Made up, malformed and typo'd emails

Convert a invalid email into a deliverable email

Fraud and bot emails

Successful email campaigns start with valid emails



## IMPROVED EMAIL DELIVERABILITY



#### IMPROVED EMAIL DELIVERABILITY

## For better engagement and conversions

Prevents blacklisting and IP blacklisting

Maintains your sending reputation

High bounces

Keep your email service provider from suspending your account

## DUPLICATES AND OTHER



#### **DUPLICATES AND OTHER**

### Dupes are costly and cause inefficiencies

Don't send to the same person twice

Bad reputation

Wasted time and money

Inaccurate reporting and forecasting

DATA BECOMES STALE



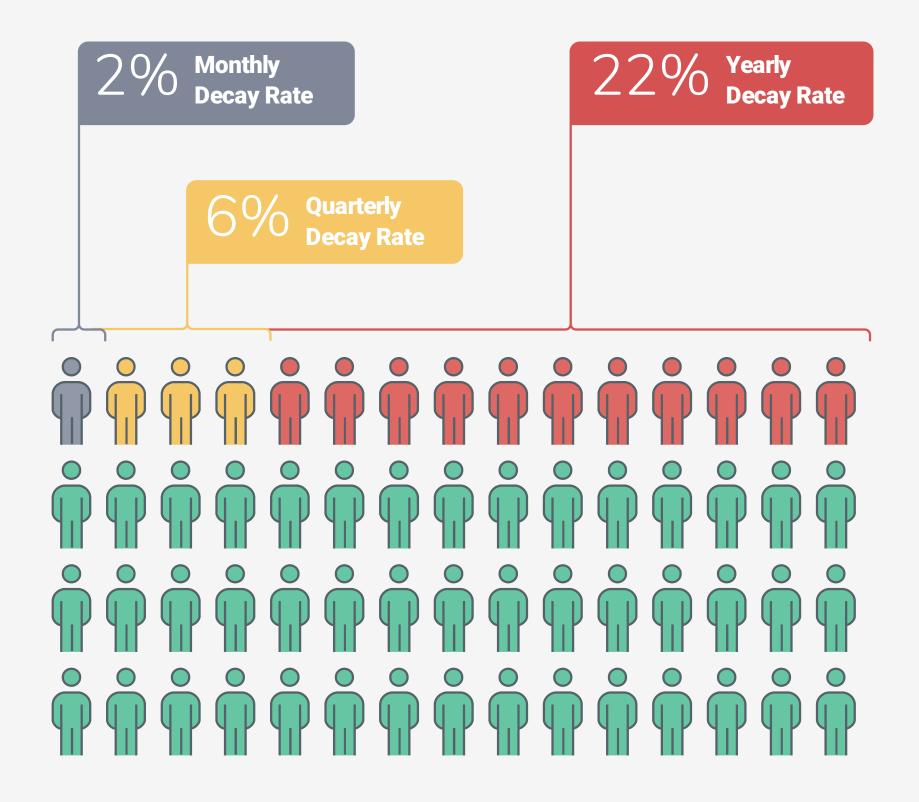
#### DATA BECOMES STALE

## Keep your email list from growing stale

Email addresses change over time, which makes your customer list a living artifact.

The average customer email list decays at a rate of 2% each month and 25% each year.

Stale lists lead to decreasing deliverability rates, which hurt your sender reputation.



Marketing Sherpa's research shows that B2B data decays at a rate of 2.1% per month. This is an annualized rate of 22%.



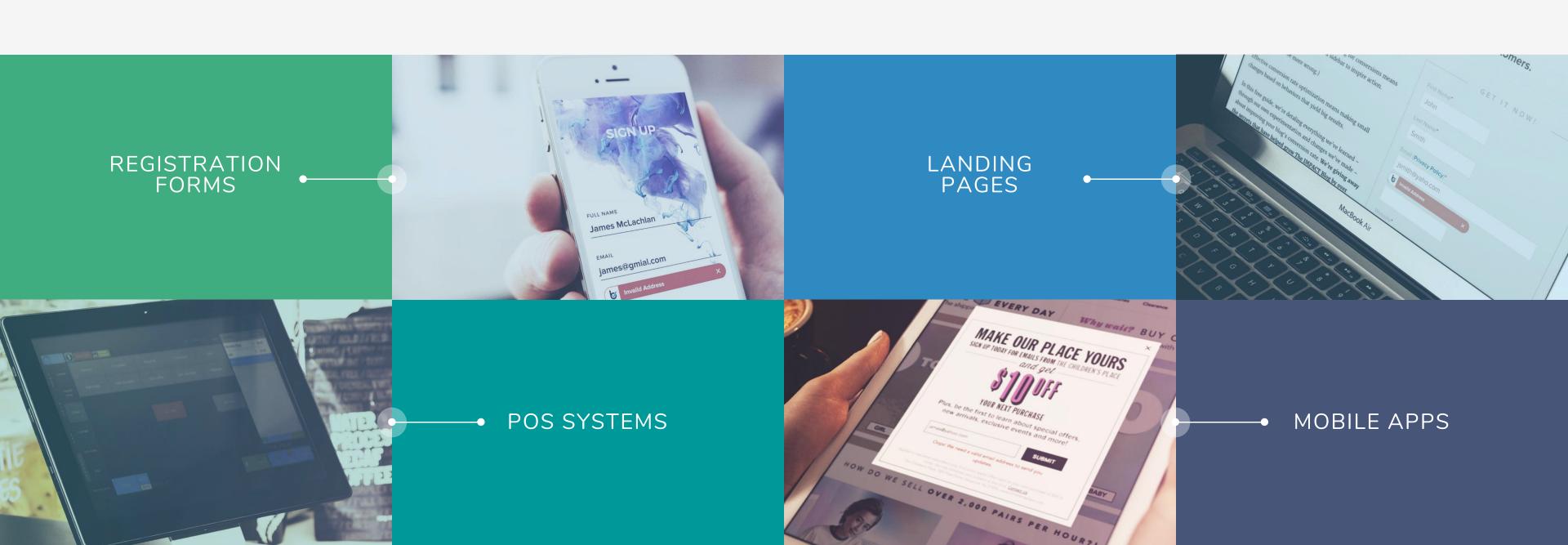
## VERIFY AT THE POINT OF ENTRY



#### VERIFY AT THE POINT OF ENTRY

### Real-time verification API

Real-world applications need real-world solutions.

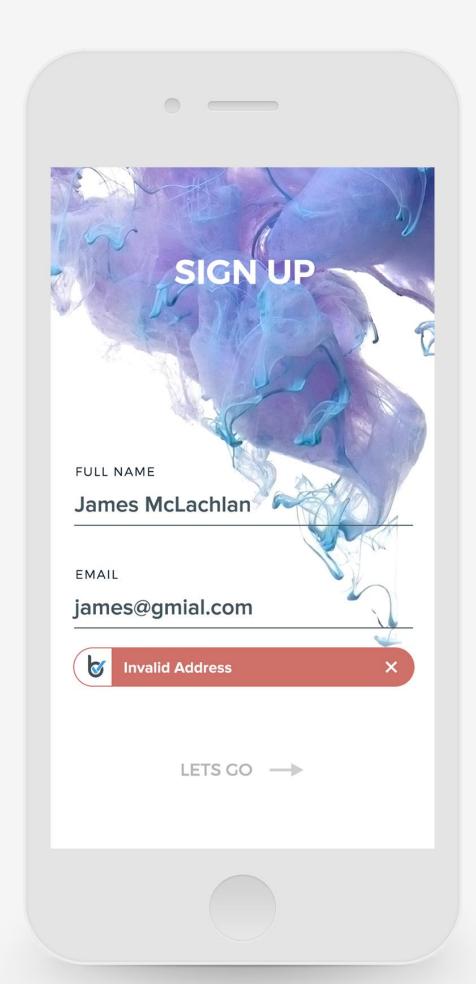




#### VERIFY AT THE POINT OF ENTRY

Up to 15% of online forms and POS entries contain invalid, undeliverable emails mostly due to common typos.

Invalid data can be very expensive to find and remove after the fact. Don't turn misspellings into missed customers.



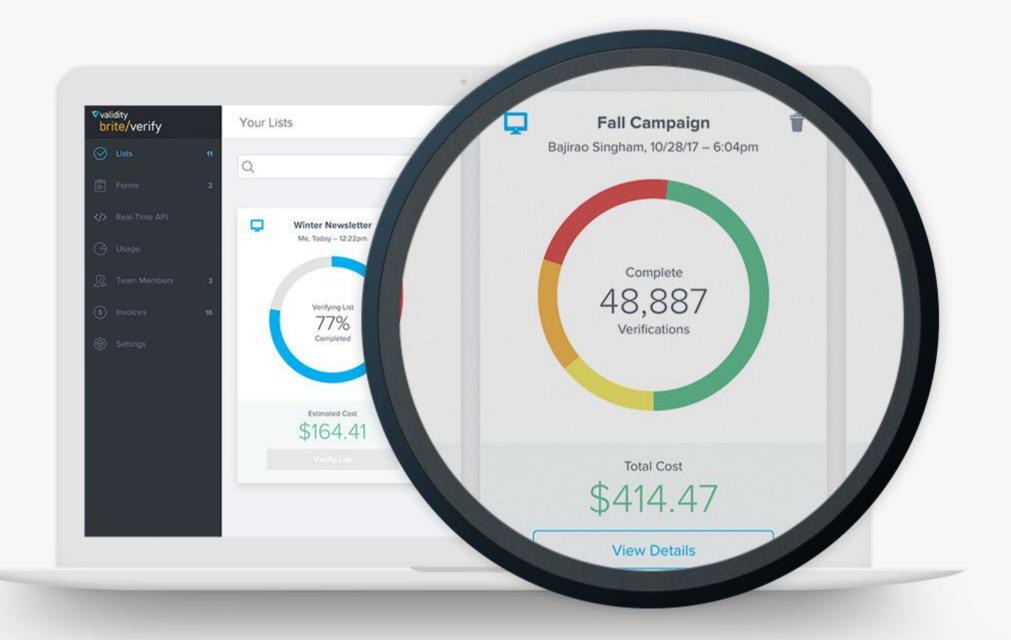
SCRUB YOUR LIST



#### SCRUB YOUR LIST

The best way to clean your list is to run it through a verification solution.

A misspelled email is a missed customer, and a fake email is a real problem.



IMPORTING DATA



#### IMPORTING DATA

## Implement a Process for Introducing List Data Into Your Salesforce Instance.

Scrub against existing records to prevent duplicates

Massage and cleanse new data for consistency

Import Leads and Contacts into Salesforce without creating duplicates, while appending vital data to existing records



#### IMPORTING DATA

### Solution: Validity PeopleImport

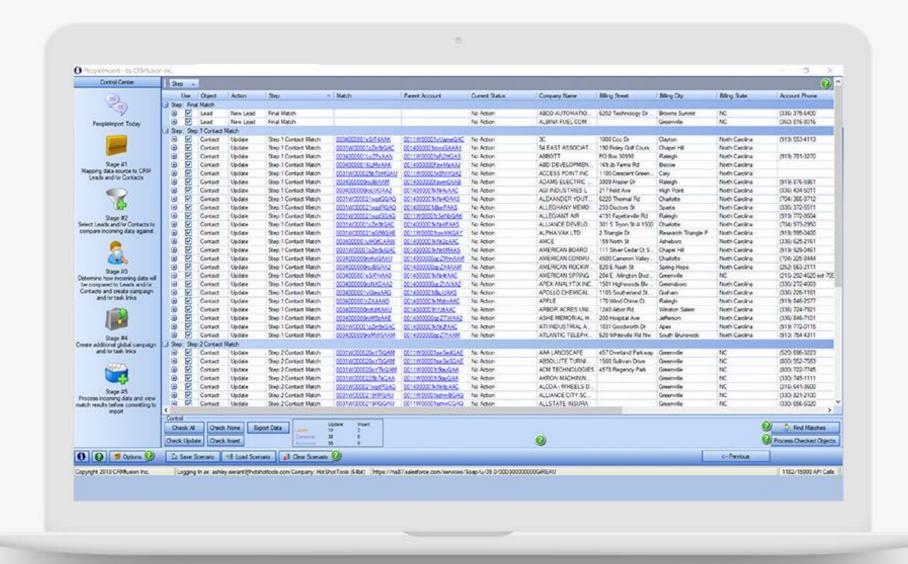
Allows for mass imports of Accounts, Contacts, and Leads into Salesforce simultaneously

Prevents duplicates during import by comparing against existing Accounts, Contacts, and Leads

Easily update existing records with trade show data and insert any new records

Easily add trade show attendees to appropriate campaigns and create tasks during import

# Validity people/import



## VERIFY EMAIL DATA IN SALESFORCE



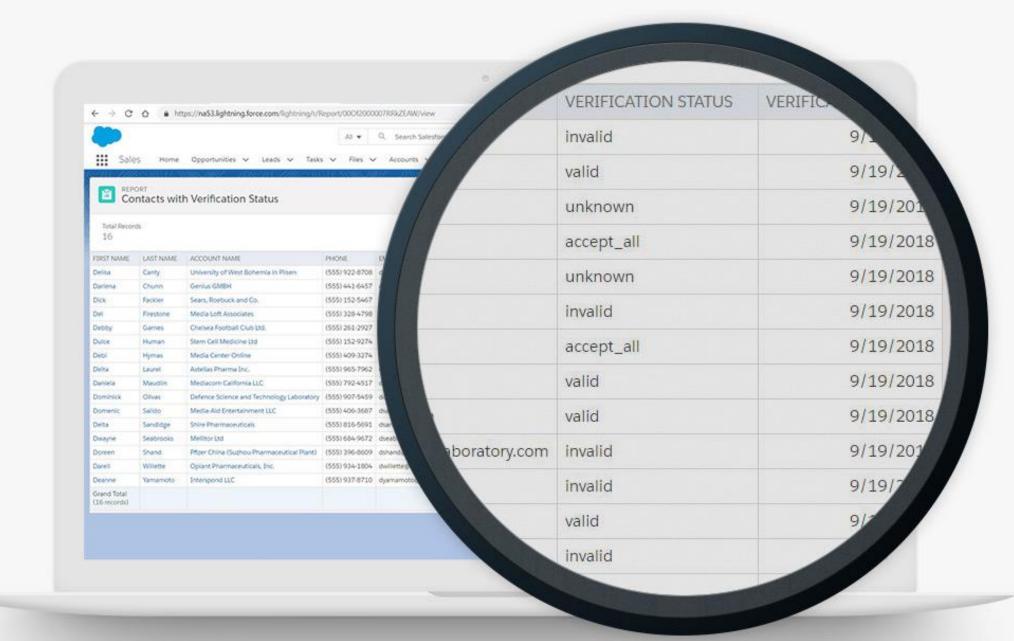
#### VERIFY EMAIL DATA IN SFDC

## Instant verification without exporting

Ensure your team is typing the most accurate and up-to-date emails

Increases efficiency with realtime analytics within Salesforce

Create follow up actions to obtain a valid email in the event an email becomes invalid









**VP of Strategic Partnerships** 

**THANK YOU** 



**Ashley Sierant** 

**Customer Success Manager** 

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